

Financial Aid Web Based Training Opportunities – May 2013

Session Title	Description	Presenter	Date & Time (Pacific)	Registration (click on link, or copy and paste into your browser)
Scoop From The Hill: Federal Financial Aid Update	The only constant in financial aid is change. And the only challenge is keeping up. Join us for this session to get your up-to-the-minute overview of the regulatory updates that ED has released in the past few months, the various budget proposals on the hill and their potential effects on federal aid, and some of the reauthorization proposals that have been released.	ASA	Wed. May 15, 10:00 am	www.asa.org/STAR
Making Presenting Easier	Looking for tips and techniques to make your in-person sessions lively? Join us as we explore ways to make presentations interactive, interesting and educational. We'll review public speaking tips, share ideas on how to energize participants, and more.	ECMC	Wed. May 1, 1:00 pm	http://www.ecmc.org/training
Building a credit rating for students under the age of 21	Once upon a time, building a credit rating was as simple as applying for a credit card. With the passage of the CARD Act, students under the age of 21 may find it more challenging to build a credit rating. In addition, stringent lending requirements have led to the need for the credit challenged to obtain a co-signer on private loans. Join us to learn about strategies to help build a positive credit rating as well as responsible borrowing habits.	ECMC	Mon. May 6, 1:00 pm and Wed. May 8, 10:00 am	http://www.ecmc.org/training
Earning money over the summer	For some students, finding a well-paying summer job can be tough. There's no better day than today to start looking. This session offers tips for students on finding summer employment—whether it's by working for someone else or channeling their inner entrepreneur!	ECMC	Mon. May 13, 1:00 pm and Wed. May 15, 10:00 am	http://www.ecmc.org/training
Life after college	Many new challenges and responsibilities come with college graduation. This session will help you prepare your graduating students to understand expectations after college life. We will cover the basics of employer benefits, finding housing and buying insurance (home, rental and car).	ECMC	Mon. May 20, 1:00 pm and Wed. May 22, 10:00 am	http://www.ecmc.org/trainig

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Satisfactory Academic Progress: Moving Students in the Right Direction	Learn the basics of the SAP policy and how it affects you. We'll review the requirements so you can respond to your students' needs and move them toward successfully completing their program.	GLHEC	Wed. May 1, 12:00 pm & Wed. May 15, 9:00 am	May 1: Satisfactory Academic Progress: Moving Students in the Right Direction May 15: Satisfactory Academic Progress: Moving Students in the Right Direction
Counseling Borrowers on Pay as You Earn and Income-Driven Plans	Pay as You Earn and changes to IBR and ICR can help borrowers successfully manage repayment. Learn more about these plans so you can better counsel students.	GLHEC	Wed. May 1, 9:00 am	Counseling Borrowers on Pay as You Earn and Income-Driven Plans
Professional Judgment Perplexities	This participatory session reviews complex case studies to show how professional judgment can be a critical tool for providing financial assistance to students in special situations.	GLHEC	Thurs. May 2, 9:00 am	Professional Judgment Perplexities
A Guide to Great Lakes Default Prevention Tools	A Guide to Great Lakes Default Prevention Tools	GLHEC	Thurs. May 2, 12:00 pm	A Guide to Great Lakes Default Prevention Tools
Modular Programs and R2T4	Return of Title IV (R2T4) procedures for modular programs can be challenging. This session reviews the definition of modular programs and how to calculate the return of funds to maintain compliance.	GLHEC	Tues. May 14, 12:00 pm & Tues. May 21, 9:00 am	May 14: Modular Programs and R2T4 May 21: Modular Programs and R2T4
Credit-based Programs and R2T4	Return of Title IV (R2T4) doesn't have to be daunting. This session walks through a credit-based example to help you understand what it is and when it applies so you can effectively counsel students.	GLHEC	Thurs. May 16, 12:00 pm & Thurs. May 23, 9:00 am	May 16: Credit-based Programs and R2T4 May 23: Credit-based Programs and R2T4
FERPA: Interpreting the Intricacies	Protecting student privacy is paramount. Understand what needs to be included in your school's FERPA policy and gain a working knowledge of how to ensure FERPA privacy requirements are met in real-world scenarios.	GLHEC	Wed. May 22, 12:00 pm	FERPA: Interpreting the Intricacies
Repayment Refresher: Standard, Graduated, Extended, and Consolidation	Income-driven plans are all the rage. Yet millions of borrowers still go with traditional repayment plans—standard, graduated, and extended. Learn more about their place today, and consolidation, too.	GLHEC	Tues. May 28, 9:00 am	Repayment Refresher: Standard, Graduated, Extended, and Consolidation

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Tax Filing Rules: What Financial Aid Administrators Need to Know	Get a refresher on tax filing rules in advance of the 2013-14 verification cycle to better identify and resolve issues during the file review process.	GLHEC	Wed. May 29, 12:00 pm	Tax Filing Rules: What Financial Aid Administrators Need to Know
Deferment, Forbearance, and Forgiveness Options for Borrowers	Your borrowers have many options for managing repayment, including deferment, forbearance, and forgiveness. Brush up on them to effectively counsel students during upcoming exit counseling.	GLHEC	Thur. May 30, 9:00 am	Deferment, Forbearance, and Forgiveness Options for Borrowers
Default Prevention Plans	This session will focus on creating a Default Prevention Team and Action Plan. Specific aspects of team development will be addressed along with the components of the action plan. Additionally, the importance of specific steps schools should follow in their respective approaches will be discussed. Attendees will leave with a template they can use to formulate a plan specific to their school's needs	Nelnet	Wed. April 3, 8:00 am and 11:00 am	http://www.nelnetloanservicing.com/training/
Top Ten Compliance Issues Based On Audit and Program Review	FSA has compiled the top ten issues that result from both audit and program reviews. This session takes a look at these findings and provides examples and measures to ensure they are not an issue on your campus.	Nelnet	Wed. May 1, 8:00 am and 11:00 am	http://www.nelnetloanservicing.com/training/
Direct Loan Reconciliation	Designed to take you through the monthly DL reconciliation process and the year end closeout process as well. We will look at various reports, tools and resources available to assist you in reconciling direct loans.	Nelnet	Wed. May 8, 8:00 am and 11:00 am	http://www.nelnetloanservicing.com/training/
Counseling Students Using Social Media	This session takes a look at the communication preferences of today's college student. It covers how schools use social media and the steps needed to create a successful social media program on your campus. We will take a closer look at Facebook, Twitter, and YouTube, with an eye toward how aid offices can use these forums to connect with and counsel students. Additionally, guidelines are provided for creating campus social media plans.	Nelnet	Wed. May 15, 8:00 am and 11:00 am	http://www.nelnetloanservicing.com/training/

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Federal Update – President’s Budget Impact on Financial Aid	Scott Miller, the Director of Federal Relations for the Pennsylvania Higher Education Assistance Agency (PHEAA), is back for another Federal Update to discuss the budget’s potential impact on the financial aid industry-directly from Capitol Hill. Highlights include: changes to the Pell Grant, student loan interest rates, and tuition rate increases. Join us as Scott offers his valuable insights on these hot topics. Representing the Agency since 1998, Scott is the primary liaison between PHEAA and the U.S. Congress, the U.S. Department of Education, and other federal agencies.	PHEAA	Wed. May 1, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing
Public Service Loan Forgiveness	An overview of the Public Service Loan Forgiveness Program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, borrower experience, and resources for our school partners.	PHEAA	Thurs. May 2, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing
Repayment Plans	An overview and cover the eligibility requirements of the Income-Driven Repayment Plans, including Pay As You Earn, and the other repayment plans available to borrowers.	PHEAA	Thurs. May 9, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing
Resolving Over-Borrowing	Over-borrowing among college students has been a cause for concern at many institutions. Join us as we explore the topic of over-borrowing; discuss causes of inadvertent over-borrowing and remedies for students who have exceeded loan limits.	PHEAA	Tues. May 14, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing
The FedLoan Experience	An overview of the support and services borrowers and schools receive from FedLoan Servicing.	PHEAA	Thurs. May 16, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing
Creating a Default Prevention Plan	Creating a default prevention plan can be a tremendous undertaking, but having an effective default prevention plan in place is necessary to lower student loan delinquencies and defaults. If you're creating or enhancing a default prevention program for your school, this webinar outlines strategies to make your initiatives more effective.	PHEAA	Thur. April 18, 11:00 am	https://fedloanservicing.webex.com/mw03071/mywebex/default.do?siteurl=fedloanservicing

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Promoting Financial Literacy on Your Campus	Financial literacy campaigns have become a prime strategy for preventing student loan defaults. However, it takes a combined effort and understanding of everyone on campus to create a culture capable of promoting financial literacy. Join us as we discuss efforts that you can take to make financial literacy a priority at your institution.	PHEAA	Thurs. May 23, 11:00 am	https://fedloanservicing.webex.com/mwo3071/mywebex/default.do?siteurl=fedloanservicing
The Total Package – IBR/Pay As You Earn/Public Service Loan Forgiveness	This session will provide a better understanding of the Income Based Repayment Plan, the new Pay As You Earn Plan, AND the Public Service Loan Forgiveness Program as a whole. Join us as we dissect each topic and discuss the good, the bad, and the ugly when it comes to these income driven plans, and how they are intertwined with Public Service Loan Forgiveness. This session will be co-presented by Lisa Ciritella from FedLoan Servicing and Stephen Brown from Fordham Law School.	PHEAA	Wed. May 29, 11:00 am	https://fedloanservicing.webex.com/mwo3071/mywebex/default.do?siteurl=fedloanservicing
Proprietary Sector Town Hall with William Lindsey	Please join Proprietary Sector representative, William Lindsey for his first town hall meeting to get feedback on ways we can help guide borrowers to successful repayment. Topics of discussion include; hot topics in the servicing industry, tools for exit counseling, and default management.	PHEAA	Thurs. May 30, 11:00 am	https://fedloanservicing.webex.com/mwo3071/mywebex/default.do?siteurl=fedloanservicing
System Tools and Reporting-How to Make Reports Work Harder for You	How to make these tools work harder for you: OpenNet and DDI. How to access your schools reports and what to do with that information. Hear from one of your colleagues about how these tools have made life easier.	Sallie Mae	Thurs. May 2, 9:00 am	http://go.salliemae.com/content/edServicing/training/
Federal Student Loan Servicing- A Refresher Course	Federal Student Loan Servicing- A Refresher Course	Sallie Mae	Thurs. May 23, 11:00 am & Wed. May 29, 8:00 am	http://go.salliemae.com/content/edServicing/training/

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<p>Promoting College Access for Adult Students</p>	<p>The educational attainment of the U.S. population has fallen behind that of other nations. Available data suggest that the U.S. cannot compete with the best-performing nations without improving the educational attainment of adults. Yet most research on college access and success continues to focus on traditional-age students who are transitioning directly from high school to college; little attention is given to the college enrollment processes of adults. In this webinar, Dr. Laura Perna will first describe the importance of improving college enrollment and completion of adult students, summarize what is known and not known about the predictors of these outcomes for adult students, and review the challenges that limit the availability of research on this important topic. Then Dr. Perna will discuss a study that was designed to explore the ways that pre-college outreach programs targeted toward traditional-age students may promote the college enrollment of one segment of the large and heterogeneous adult student population: parents. Dr. Perna will conclude with a discussion of implications of this study for public policy, practice, and future research.</p>	<p>TGSLC</p>	<p>Wed. May 15, 10:00 am</p>	<p>http://www.tgslc.org/training/webinars/success051513.cfm</p>
<p>Back to Basics: A New Approach to Completion</p>	<p>Even with limited resources, campuses can begin to improve student completion and career readiness. Extensive research suggests that attention paid to a few key areas can go a long way toward improving student outcomes. Uncover what steps you can implement on your campus and join your colleagues in a discussion about effective practice and approaches making a difference in the lives of their students and community.</p>	<p>TGSLC</p>	<p>Tues. May 28, 1:00 pm</p>	<p>http://www.tgslc.org/training/webinars/success052813.cfm</p>
<p>Federal Update</p>	<p>As the Department of Education continues to refine Title IV program administration, schools also have to review and revise their policies and procedures to ensure compliance. What are the latest changes that have come about? How do these changes affect schools and students? USA Funds University keeps up with the Department and will help clarify the latest revisions and prepare you for additional changes on the horizon.</p>	<p>USA Funds</p>	<p>Tues. May 2, 11:00 am</p>	<p>http://events.usafunds.org/</p>

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Smart Decisions About Borrowing	In an economy where debt — from credit cards to student loans — is readily available, it is critically important for students to develop the ability to evaluate options for financing a college education. Explore the concept of loan “affordability” and learn about resources designed to empower students to make wise decisions about whether and how much to borrow. Review a worksheet designed to help students develop their own strategies for making smart decisions about student loan debt.	USA Funds	Wed. May 29, 11:00 am	http://events.usafunds.org/
Challenges in Exercising Professional Judgment	The Higher Education Act gives aid administrators the ability to use professional judgment, a powerful tool to help students with unusual circumstances. Financial aid administrators have the authority to address students’ individual situations, making it critically important to know what limitations exist. Explore what schools can and cannot do according to federal guidance and discuss some of the most challenging scenarios. Discover where your school might need to “lighten up or tighten up” your current PJ policies and procedures.	USA Funds	Thurs. May 30, 11:00 am	http://events.usafunds.org/