Use of Professional Judgment to Address Families Impacted by the Economy

Virginia Hagins
U.S. Dept. of Education

Authority and Guidance

- Spelled out in Sec. 479A of HEA
- No regulations
- Department is prohibited from regulating
- DCLs offer clarification on specific issues

Professional Judgment

- Applicable areas --
  - Dependency override
  - Expected family contribution
  - Cost of attendance
  - Unsubsidized loan eligibility
Recent Special Guidance

- DCL GEN-09-04 (April 2, 2009)
  - Encourages FAAs to consider special circumstances during these challenging economic times
- DCL GEN-09-05 (May 8, 2009)
  - Letters to all recipients of unemployment insurance benefits that can be used as documentation

Special Guidance (cont’d)

- Electronic Announcement (May 21, 2010)
- More on these later

Dependency Overrides
Dependency Override

- Independent student is defined in Section 480(d) of the HEA
- Meets one of eight criteria specified in the HEA and reflected on the FAFSA or
- Is a student for whom a financial aid administrator makes a documented determination of independence by reason of other unusual circumstances

Dependency Override (cont’d)

- Case-by-case
- Unusual circumstances
  - Per Webster: rare, extraordinary, uncommon, unexpected, distinctive
- Documented!
  - Determination and supporting documentation

Dependency Override (cont’d)

Conditions that do NOT qualify as "unusual circumstances" either individually or in combination—

- Parents refuse to contribute
- Parents are unwilling to provide information
- Parents do not claim the student as an income tax dependent
- Student demonstrates total self-sufficiency
Dependency Override (cont’d)

Examples that may constitute “unusual circumstances”—

- Student’s voluntary or involuntary removal from parents’ home due to an abusive situation that threatened the student’s safety and/or health
- Incapacity of parents such as incarceration or a disability or mental or physical illness

Dependency Override (cont’d)

Examples that may constitute “unusual circumstances” (more)

- Inability of the student to locate the parent(s) after making reasonable efforts
- Other extenuating circumstances sufficiently documented by a signed letter from a third party

Dependency Override (cont’d)

Documentation

- Must document the reason for the determination and maintain documentation supporting the decision
- Supporting documentation from a third party with knowledge of the unusual circumstances
Dependency Override (cont’d)

Documentation (more)

• Third party includes—
  – Counselors or teachers
  – Clergy
  – Community groups
  – Government agencies
  – Medical personnel
  – Courts
  – Prison administrators

Dependency Override (cont’d)

Documentation (more)

• In cases where third party documentation cannot be obtained, may accept signed statement from relatives, friends, or the student

Dependency Override (cont’d)

• You may make an otherwise dependent student, independent

• You may not make an independent student, dependent

• Annual determination—must affirm each year that the unusual circumstances still exist
Dependency Override (cont’d)

Effective with the 2009-10 award year, a financial aid administrator may rely on a dependency override performed by another institution for the same award year.

- Section 480(d)(2), College Cost Reduction and Access Act of 2007

Expected Family Contribution (EFC) and Cost of Attendance (COA)

EFC and COA

Section 479A of the Higher Education Act of 1965, as amended—

“(a) IN GENERAL—Nothing in this part shall be interpreted as limiting the authority of the financial aid administrator, on the basis of adequate documentation, to make adjustments on a case-by-case basis to the cost of attendance or the values of the data items required to calculate the expected student or parent contribution (or both) to allow for treatment of an individual eligible applicant with special circumstances.”
EFC and COA (cont’d)
Examples of special circumstances listed in section 479A of the HEA—
- Elementary or secondary school tuition expenses
- Medical, dental, or nursing home expenses not covered by insurance
- Unusually high child or dependent care costs
- Recent unemployment of family member or independent student

EFC and COA (cont’d)
Examples of special circumstances listed in section 479A of the HEA (more)—
- Family member or student is a dislocated worker
- Parents enrolled in college
- Change in housing status resulting in homelessness
- Other changes in family’s income, family’s assets, or student’s status

EFC and COA (cont’d)
Use of professional judgment is—
- Not limited to these circumstances
- Not required in these circumstances
- Examples are just that:
  - Ideas about the types of conditions you might consider
EFC and COA (cont’d)

Examples of “unreasonable” adjustments—

• Vacation expenses
• Tithing expenses
• Standard living expenses such as utilities, cable bills, credit card payments, children’s allowances
• Standard maintenance items such as lawn care and home repair

EFC and COA (cont’d)

Remember!
• Must be “special circumstances”
• Must be individual, not a class of students
• Must have adequate documentation
• Cannot use professional judgment to waive eligibility requirements (e.g. regular student) or circumvent the intent of the statute

Special Guidance: EFC

Dear Colleague Letter GEN-09-04; issued April 2, 2009

• Encourages FAAs to consider special circumstances during these challenging economic times
Special Guidance: EFC (cont’d)

• Reminds you about—
  – Your ability to make changes
  – Your ability to use an alternate 12-month period
• Alerts you to special needs of independent students who—
  – Need job retraining to obtain employment and
  – Need funding to receive that education

Special Guidance: EFC (cont’d)

Dear Colleague Letter GEN-09-05; issued May 8, 2009

• Letters to all recipients of unemployment insurance (UI) benefits that can be used as documentation

Special Guidance: EFC (cont’d)

• GEN-09-05 describes DOL’s work through states with recipients of unemployment insurance benefits
• Guidance about how you can help these UI recipients who apply for federal student aid
Special Guidance: EFC (cont’d)

• With documentation, you can adjust the income from work and from unemployment to zero
  – Documentation can be state letter or other evidence that student is receiving unemployment benefits
  – Retaining letter or other evidence is adequate documentation of the adjustment

Special Guidance: EFC (cont’d)

• DOE and DOL strongly endorse using this authority for a student currently receiving unemployment benefits

Special Guidance: EFC (cont’d)

Electronic Announcement; issued 5/21/10

• In response to many questions

• Affirms that the guidance described in GEN-09-04 and GEN-09-05 is still in effect
EFC
To adjust the EFC—

• Must adjust a data element in the formula (e.g. AGI)
• May not—
  – Change the formula itself (e.g. asset conversion rate) or the tables
  – Make an adjustment to the PC, SC, or EFC
  – Make the adjustment on the initial FAFSA

EFC (cont’d)
Remember—

• Must first resolve any conflicting information before making an adjustment
• Must verify base year data if selected for verification
• Adjustment is only valid at the school making it
• Must use resulting EFC consistently for all FSA funds

EFC (cont’d)
Things to remember—

• Income Protection Allowance (IPA)
  – For parents and independent students with dependents
    • Increases as family size increases
    • Decreases as number in college increases
  – For dependent students
    – 2010-11 = $4,500
EFC (cont’d)

More things to remember—IPA

• For independent students without dependents other than a spouse
  – Single and married with both in college
    – 2010-11 = $7,880
  – Married with one in college
    – 2010-11 = $12,460

EFC (cont’d)

The IPA is—

• 30% food
• 22% housing
• 9% transportation
• 16% clothing and personal
• 11% medical
• 12% other family consumption

EFC (cont’d)

Things to remember—

• Education Savings and Asset Protection Allowance
  – Increases with the age of the parent/independent student
  – Deducted from net worth
EFC (cont’d)

More things to remember

• Asset Conversion Rate
  – Parent’s rate = 12%
  – Dependent student’s rate = 20%
  – Independent student
    • Without dependents other than a spouse = 20%
    • With dependents other than a spouse = 7%

EFC

How the asset contribution is calculated

$150,000    net value rental home
+  5,000    savings
$155,000    net worth
-  48,700    APA
$106,300    discretionary net worth
x  12    asset conversion rate
$  12,756    included in parental contribution

COA

• Tuition and fees
• Room and board
• Books and supplies; computer allowance
• Transportation
• Miscellaneous personal expenses
• Dependent care allowance
COA (cont’d)

- Disability related expenses
- Study abroad expenses
- Cooperative education expenses
- Loan fees
- Cost of obtaining first professional credential or license

COA (cont’d)

Less than half-time students—

- Tuition and fees
- Books and supplies
- Transportation
- Dependent care
- Room and board (limited to not more than 3 semesters/2 consecutive)

COA (cont’d)

Students enrolled in correspondence program—

- Tuition and fees
- Books and supplies, if required
- Transportation
- Room and board (only for required residential training)
COA

Incarcerated students—

- Tuition and fees
- Books and supplies, if required

EFC and COA

Documentation—

- Must document the reason for the determination
- Must maintain documentation supporting the decision

EFC and COA (cont’d)

Examples of documentation

- Medical bills not reimbursed by insurance
- Elementary/Secondary school tuition bills
- Child care or dependent care bills
- Pay stubs
- Documentation of unemployment
- Tax returns
EFC and COA (cont’d)

Can you collect too much documentation?

- Not a chance!
- No way!
- NO!
- NEVER!
- Not!
  (Get the idea?)

Unsub Loan Eligibility

FAAs may offer a dependent student an unsubsidized loan without parental data being provided on the FAFSA if the FAA verifies that—

- The parent or parents of such student have ended financial support of the student, and
- The parents refuse to file such form
Unsub Loan Eligibility (cont’d)

- Eligible for base amount for grade level & additional $2,000
- Must collect and maintain appropriate documentation

Unsub Loan Eligibility (cont’d)

Signed and dated statement from parents
- Has stopped providing financial support and date
- Will not provide financial support in the future
- Refuses to complete parental section of FAFSA

Questions and Comments

virginia.w.hagins@ed.gov
415-486-5621

bruce.honer@ed.gov
415-486-5521

robert.vallas@ed.gov
415-486-5617