

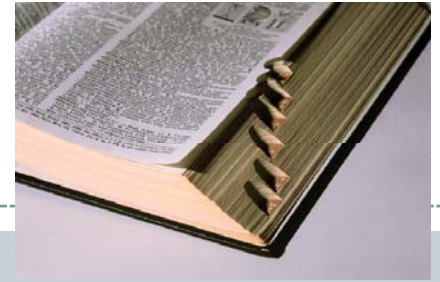
Ethics in Financial Aid: What Does it Mean?



2008 CCCSFAAA SPRING TRAINING

BETH ASMUS
DEAN, SPECIAL PROGRAMS
COLLEGE OF THE CANYONS

Terms



- **Morals**

- Our basic values. What we believe to be good, right or true.
 - ***Honesty is good.***

- **Principles**

- General law or rule based on our morals that provides our guide for action.
 - ***I believe I should always tell the truth.***

- **Ethics**

- Our code of conduct based on our principles and moral values. What we do.
 - ***My co-worker is very excited about her new hair style. When she asks me what I think, should I tell her I think it looks terrible?***

Ethical Frameworks



What's right is right - regardless of the cost

Examples: Ten Commandments, political or religious beliefs, laws

Do the greatest good for the greatest number of people

Examples: National policies, going to war

Altruistic focus on the individual's needs

Examples: Using professional judgment, child welfare system, wedding invitation list

Equal justice for all

Examples: Legal system, union negotiations, federal Need Analysis

Putting Theory into Practice



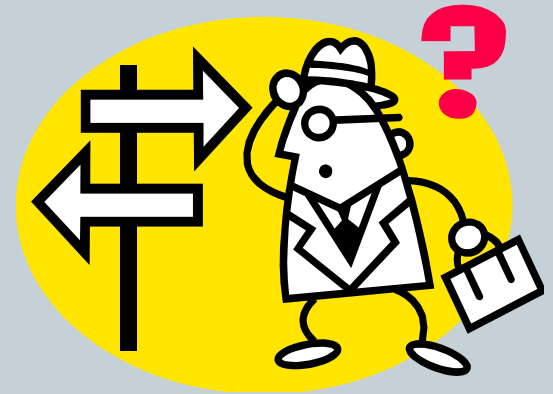
Consider Opposing Values

Truth *vs.* Loyalty

Need of Individual *vs.* Need of Community

Short-term Benefit *vs.* Long Term Benefit

Justice *vs.* Mercy



Test Your Solution



- Give each option the "GUT TEST"
 - What does your instinct tell you?
 - Would you be uncomfortable if your solution appeared on the front page of tomorrow's newspaper?
 - Does it violate the moral code of someone you care about (parent/spouse)?
 - Is there a conflict of interest?

You Made a Decision!



Looking back.....

- Did you define the problem correctly?
- Did you involve everyone you should have?
- What was gained/lost?
- If I only had it to do over again.....

Regulated Financial Aid Office Ethics



- Separation of Duties:
Business Office & Financial Aid Office
- Prohibition of pay or bonuses based on recruitment of students
- Restrictions on inducements on the part of guaranty agencies or lenders

Conflict of Interest Policies



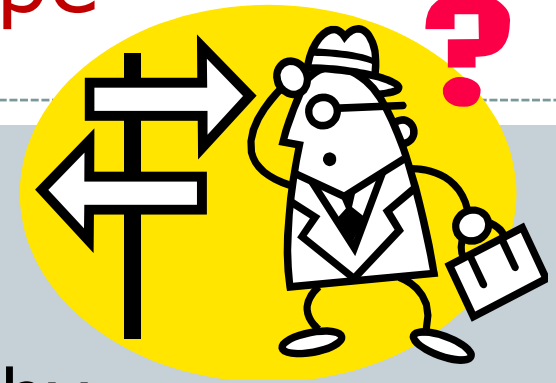
- Institution/District
- NASFAA
- California Attorney General
Interactive on-line ethics course <http://ag.ca.gov/ethics/>

Ethical Situations



Let's talk about it!

Green Light/Red Tape



Verification

Student Loan Packaging Philosophy

Financial Aid Disbursement

Satisfactory Academic Progress Policy

Petitions & Appeals

Credits



Dr. Patricia Hurley
Associate Dean, Financial Aid
Glendale Community College