



**Welcoming Remarks – Opening Session - Thursday, December 10<sup>th</sup>, 1 pm:  
Chancellor Jack Scott, Chancellor of the California Community Colleges**

Dr. Jack Scott began his term as the 14th Chancellor of the California Community Colleges on January 1, 2009. A former state legislator and community college administrator, Dr. Scott has demonstrated a deep commitment to California's Community Colleges and the opportunities they offer to millions of Californians each year.

A member of the State Legislature since 1996, Dr. Scott served as Chair of the Senate Committee on Education and the Senate Budget Subcommittee on Education. He authored 146 bills in the Assembly and Senate that were signed into law, including several key bills important to the community colleges. Dr. Scott was named Legislator of the Year by many organizations, including the California Federation of Teachers, Association of California Community College Administrators, and California State University.

Prior to being elected to the State Legislature, Dr. Scott was President of Pasadena City College (1987–95). The hallmark of Dr. Scott's presidency was the launch and completion of a \$100 million master plan to meet the college's needs into the 21st century. Dr. Scott also served as President of Cypress College (1978–87), Dean of Instruction at Orange Coast College (1973–78), and as a teacher and administrator at Pepperdine University (1963–73).

Dr. Scott has been honored with Lifetime Achievement Awards from the Faculty Association of the California Community Colleges in 2008 and California Community Colleges in 2006, and in 1993 he received the Harry Buttimer Award, given annually to two distinguished administrators in the California Community Colleges. He was named the Alumnus of the Year at Claremont Graduate University in 2000 and at Abilene Christian University in 2003. In 1991, Dr. Scott received an honorary doctorate from Pepperdine University.

Dr. Scott is a past president of the Association of California Community College Administrators and the former chair of the Accrediting Commission of Western Association of Schools and Colleges. He is a Distinguished Professor of Higher Education at Pepperdine University and is the first person to be honored as President Emeritus of Pasadena City College.

Born and raised in Sweetwater, Texas, Dr. Scott holds a bachelor's degree from Abilene Christian University, a Master of Divinity degree from Yale University, and a Ph.D. in American history from Claremont Graduate University.



**State Update – Opening Session - Thursday, December 10<sup>th</sup>, 1 pm : Linda Michalowski, Vice Chancellor for Student Services and Special Programs, California Community Colleges**

Linda Michalowski is Vice Chancellor for Student Services and Special Programs for the California Community College System. She is responsible for policy and programs, including admissions, assessment, orientation, financial aid, counseling, and other support services designed to assist students in reaching their educational goals. Prior to her current position, Ms. Michalowski worked in Governmental Relations and External Affairs as Interim Vice Chancellor and as Director of Strategic Communications and Federal Relations.

Many veteran financial aid administrators recall that Linda was the Chancellor's Office Coordinator for Student Financial Assistance Programs until 1998. Linda began her career at the Chancellor's Office in 1983 when she was hired as an independent consultant to work with the Extended Opportunity Programs and Services (EOPS).

Throughout her 25 year career with the Chancellor's Office, Linda has been an advocate for the system's colleges and students in both State and federal legislative and policy arenas, raising the national profile of the California Community College system. Her leadership was instrumental in the development and implementation of "The Way California Works" and the "I Can Afford College" campaigns, as well as numerous additional successful projects.

Linda has served on the American Association of Community Colleges (AACC), the Association of Community College Trustees Joint Commission on Federal Relations, and was the 1998 recipient of the AACC Governmental Relations Award. In addition, Linda was awarded the California Community Colleges Chief Student Services Officers Association Outstanding Achievement Award, two CCCSFAAA Outstanding Service Awards, and the CASFAA Segmental Leadership Award.



**Keynote Speaker – Opening Session - Thursday, December 10<sup>th</sup>, 1 pm: Joel Kordis  
Professional Development Trainer, EdFund**

It **IS** a Small World After All

Come and enjoy this year's keynote, which will span the globe and cross the generational divide in just a matter of minutes.

The United States has traditionally been referred to as a *melting pot*. With different generations coming together from cultures around the globe, we have become more of a vegetable soup than a melting pot. Varying characteristics, languages, perspectives, communication styles and behaviors influence our relationships everywhere - at home, at work, and at school.

Understanding how the generational characteristics and dimensions of diversity come into play can make a **world** of difference.

In every position Joel Kordis has filled in his more than 20-year career in postsecondary and adult education, including academic program director, state training manager and adjunct assistant professor, his devotion to the higher education community has always shone through. Joel holds degrees focused on leadership and motivational skills, and has provided training events and graduation keynote addresses to over 10,000 participants. He is certified as a facilitator by Development Dimensions International to train in a wide range of areas including leadership development, workplace effectiveness and customer service; he is also certified in participant-centered instruction by JIMPACT Enterprises.



**Luncheon Speaker – Friday, December 11<sup>th</sup>, 12:00 pm: Robert Shireman, Deputy Undersecretary, U.S. Department of Education**

Robert Shireman is Deputy Undersecretary at the U.S. Department of Education, with responsibilities for college financial aid and other higher education initiatives. A leading expert on college access and financial aid, Bob Shireman previously served as a congressional appointee to the Federal Advisory Committee on Student Financial Assistance, as an advisor to U.S. Senator Paul Simon, and as part of President Clinton's White House National Economic Council. Shireman is founder of The Institute for College Access and Success and the Project on Student Debt. He holds a B.A. in economics from U.C. Berkeley, and master's degrees from Harvard (education) and the University of San Francisco (public administration).



**NASFAA Update – Breakfast and Business Meeting - Saturday, December 12<sup>th</sup>,  
8:30 am - Joan Crissman, Interim President and CEO, National Association of  
Student Financial Aid Administrators (NASFAA)**

Joan Holland Crissman has been employed by the National Association of Student Financial Aid Administrators (NASFAA) since 1979. Prior to assuming her current role as Interim President and CEO of NASFAA, she served as executive vice president to the organization beginning in 1987. Crissman also served as Interim President and CEO of NASFAA for several months in 2007 following the retirement of former President Dr. Dallas Martin. Before coming to NASFAA, Crissman was employed by a consortium of NASFAA, the National Association of College and University Business Officers (NACUBO), and the American Personnel and Guidance Association (APGA) as assistant project director for a national training contract with the U.S. Department of Education. In this capacity, she was responsible for writing curriculum for training workshops for financial aid administrators, business and fiscal officers, auditors, high school counselors, and chief executive officers and presidents of postsecondary institutions. Crissman is a former director of financial aid and for several years served on the faculty for the NACUBO/NASFAA Loan Management & Collections Workshop series. She and her husband Chris share their homes in Washington, DC and Braselton, GA with their four dogs.



**Federal Update - Breakfast and Business Meeting - Saturday, December 12<sup>th</sup>, 8:30 am - Jeff Baker, U.S. Department of Education**

Jeff Baker has been a student aid professional for over 30 years. He began his career at the University of Wisconsin at Milwaukee and later spent more than 20 years at San Francisco State University. Before entering the field of financial aid, Jeff was a public school teacher in the Port Washington Wisconsin public schools. For the past 15 years Jeff has been employed at the Department of Education, most recently as Director of the Policy Liaison and Implementation Staff for Federal Student Aid. In that capacity, Jeff advises senior FSA management on statutory, regulatory, and policy matters related to the Title IV Federal student aid programs.

Jeff earned a Bachelor's degree in Management from Northeastern University, and a Master's degree in Education from the University of Wisconsin. He also completed postgraduate work in higher education administration at the University of Southern California.

Jeff has received numerous awards including the NASFAA Meritorious Achievement Award, the NASFAA Regional Leadership Award, the NASFAA State Leadership Award, the WASFAA Creative Leadership Award, the WASFAA Lifetime Membership Award, the CASFAA Distinguished Service Award, the CASFAA President's Award, the CASFAA Honorary Lifetime Membership Award, and the Distinguished Service Award from the College Board.